

Adventureland

2021

Policies & Procedures



WELCOME BACK LONG ISLAND!

Adventureland has diligently worked with local health and government officials to implement industry-leading standards and protocols to ensure your safety. Here we will outline all that we have done to prepare for the return of guests to our park, as well as what we need you to do to keep you and your fellow patrons safe.

From Your Adventureland Family



Adventureland's new policies will affect all areas of our business and we of course will continue to monitor safety protocols and requirements daily.

Adventureland will look a bit different moving forward, but as we all know, the more things change, the more they really stay the same. The safety of our guests and the safety of our employees and our family has been and will always be our top priority.

We will continue to provide you with the highest level of customer service as we always have. We will still be the place where you create family memories. We will keep bringing the best our industry has to offer to Long Island.

Adventureland is our family business, when you visit our park, you are spending the day with our family; our children, our brothers, our cousins. We are all in this together. Keeping your family safe, keeps our family safe.

So let's all share the medicine that we all need during the healing process from this pandemic. The medicine of smiles, the medicine of laughter, the medicine of happiness. Let Adventureland be part of that medicine that we all share together to continue to create new memories.

Your Safety is our #1 Priority



Health and Safety:

- Face masks will be required for all guests 2+ years old
- Social distancing on all lines and rides
- Over 50 sanitizing stations throughout the park
- Prior to the park opening, all surfaces, rides, and games will be sanitized
- Disinfecting of rides and high touch areas frequently throughout the day
- Separate entrances/exits for all rides
- Arrows showing flow of traffic throughout the park
- Health screening of all guests and employees



Restaurant



Restaurant Safety:

- Social distancing on food line
- Tables will all be social distanced
- Plexiglass has been hung to separate the guests and employees
- You must only consume your food once you are seated at a table
- Once seated, you can remove your mask
- When getting up from your table, you must put your mask back on



Admission Park



How to gain entry into the park:

- Advanced online ticket purchases will guarantee your park entry. We cannot guarantee park entry to walk ups.
- Separate entrances/exits for park gates
- **ALL GUESTS ENTERING THE PARK WILL BE REQUIRED TO HAVE THEIR OWN ADMISSION TICKET**
 - General Admission (2-24 yrs. old) - \$39.99 +tax
 - Adult Admission (25+ yrs. old) - \$29.99 +tax
 - 1 yr. old & younger - Free
- All admission prices include unlimited use of the rides. Height requirements will be enforced



Admission Park



Season Pass Holders:

- All 2020 and 2021 Season Passes will be honored
- Season Pass Holders will check in at the Ticket Booth before entering the park
- Due to COVID restrictions, a limited supply of 2021 Season Passes will be for sale
- Season Pass purchases will be available until **March 7th**
- Parents of Season Pass Holders will need to have a Season Pass of their own or purchase an admission for entry into the park
- A **Parent 2021 Season Pass** will be available for \$74.99 per parent (available at the park only)
- Parent Season Passes allow you access into the park and on the rides all season long
- Parents that already purchased a full price season pass will be able to receive a gift card with the difference



Admission Park



Gift Cards & Complimentary Passes:

- Please email GuestRelations@Adventureland.us to reserve your spot
- Provide the date and time you wish to visit the park
- All 2020 complimentary passes will be honored for the 2021 season



Groups:

- Require a minimum of 25 people
- All staff/chaperones will be required to have their own paid ticket for entry
- Group rates
 - 25+ people - \$29.50 +tax
 - 100+ people - \$26.50 +tax
 - All prices include admission into the park & unlimited riding all day
- Must make a reservation at least 2 days in advance by emailing GuestRelations@Adventureland.us or calling 631-694-6868

Admission Park



Birthday Parties:

- Require a minimum of 25 people
- All parents/siblings/chaperones will be required to have their own paid ticket for entry
- \$29.50pp - admission into the park & unlimited riding all day
- Party Food Package - \$10pp - can be added on individual basis
- Visit www.Adventureland.us for more information



Admission Park



Exclusive Park Rentals:

Exclusive park rentals have different requirements for a daytime event and a nighttime event. For exclusives, you only pay for those who will be riding – any parents/chaperones/siblings not going on the rides do not have to pay. Exclusive outings are booked in the spring and the fall when the park is not already scheduled to be open.

Daytime exclusive groups require a minimum of 300 riders:

300+ riders = \$30pp +tax

500+ riders = \$28pp +tax

700+ riders = \$26pp +tax

Nighttime exclusive groups require a minimum of 400 riders.

400+ riders = \$32pp +tax

700+ riders = \$28pp +tax

1000+ riders = \$26pp +tax

Exclusive groups have a 3 hour period to enjoy the park and can add additional hours to your outing. Each additional hour is an additional \$2 per person.

LET'S HAVE FUN!



- We are so excited to welcome everyone back to the park this season!
- Help us make it a great season by protecting yourself and those around you
- Plan ahead by familiarizing yourself with our new policies

WE CAN'T WAIT TO SEE YOU



Adventureland's 2021 COVID-19 Re-Opening Plan



Physical Distancing

- Reduced Capacity
 - As of February 2021 the park will be operating at a 33% capacity.
 - Reduced park hours.
 - Guests will be moving throughout their experience and are not sitting at a singular location for an extended period.
- Traffic Flow
 - Entry will be staggered at varying intervals.
 - Controlling flow of traffic and reducing bi-directional foot traffic (arrows directing traffic located throughout the park).
 - Separate entrances and exits on all rides.
- Reducing "Guest" and "Team Member" Contact at all gates
 - All guests admitted through controlled gates.
 - Admission required.
 - Online Admission Ticket System.
 - Separate entrances and exits on all rides.
 - Plexiglass installed at all point-of-sale locations.
- Distancing Guest Areas and Ground Markers
 - Tables and seating areas arranged for meeting physical distancing protocols.
 - Ground distancing markers used on all queue lines.

Hygiene and Protective Equipment

- All visitors over the age of 2 required to wear a mask for admission and throughout their stay.
- Masks and appropriate PPE to be worn by staff.
- Hand Sanitizer available at every ride and throughout the park (over 50 locations).
- Cleaning and Disinfecting according to CDC and DOH requirements; more frequent cleaning and disinfecting for high touch areas, seating areas, restrooms, and tables.

Protocol Information

- Signage at entrance gates and throughout the park to remind guests to follow physical distancing rules, appropriate use of PPE, and proper hygiene.
- Information reinforced on park website.

Employees

- Ensure employees understand and are confident in managing social distancing, the hygiene aspect of their role and the proper use of PPE.
- Train employees thoroughly on new, COVID-related protocols.
- Employee Health screening.
- Instruct employees to wash their hands or use hand sanitizer frequently following actions (i.e. - bathroom use, sneezing, cleaning).
- Screening of employees' health before they enter the premises.